

# Privacy Statement of ZuluDesk B.V.

Through its service, [www.zuludesk.com](http://www.zuludesk.com), [www.xincamdm.com](http://www.xincamdm.com), and the accompanying apps such as Teacher app, Parent app, etc. will process privacy sensitive or personal data. ZuluDesk B.V. values the privacy of its customers and observes due care in processing and protecting personal data.

During the processing we conform to the requirements of the applicable data protection legislation. This means we:

- **clearly specify our purposes** before we process personal data, by using this Privacy Statement;
- **limit our collection of personal data** to only the personal data needed for legitimate purposes;
- **first ask for explicit permission** to process your personal data in cases where your permission is required;
- take **appropriate security measures** to protect your personal data and we demand the same from parties who process personal data on our behalf;
- **respect** your right to inspect, correct or delete your personal data held by us.

ZuluDesk B.V. is the party responsible for all data processing. In this privacy statement, we will explain which personal data we collect and for which purposes. We recommend that you read it carefully.

*This privacy statement was last amended on 15-01-2018.*

## Use of Personal Data

By using our service, you are providing certain data to us. This could be personal data. We only retain and use the personal data provided directly by you or for which it is clear that it has been supplied to us to be processed.

We use the following data for the purposes as mentioned in this Privacy Statement:

- Name and address
- Telephone number
- Billing address
- Email address
- Payment details

## Registration

Certain features of our service require you to register beforehand. After your registration, we will retain your user name and the personal data you provided. We will retain this data so that you do not have to re-enter it every time you visit our website, and in order to contact you in connection with the execution of the agreement, invoicing and payment, and to provide an overview of the products and services you have purchased from us.

We will not provide the data linked to your user name to third parties, unless it is necessary for the execution of the agreement you concluded with us or if this is required by law. In the event of suspicion of fraud or misuse of our website, we may hand over personal data to the entitled authorities.

## Access to portal

Within our portal, you can access a management environment where you can set, specify and change settings.

## Subscription

Via [www.zuludesk.com](http://www.zuludesk.com), [www.xincamdm.com](http://www.xincamdm.com), and the accompanying apps such as Teacher app, Parent app, etc. you can take out a paid subscription.

## Promotion

Other than the advertisements on the website, we can inform you about new products or services:

- by e-mail
- via social media
- by phone

### **Contact Form and Newsletter**

We have a newsletter to inform those interested of our products and/or services. Each newsletter contains a link with which to unsubscribe from our newsletter. Your email address will be added to the list of subscribers automatically.

If you fill out a contact form on the website or send us an email, the data you provide will be retained for as long as is necessary depending on the nature of the form or the content of your email, to fully answer and correctly handle your message or email.

### **Location data**

If necessary, we may collect your location data (GPS). If that is the case, you will be asked to grant consent beforehand.

This location data and other data can also be stored and processed by the provider of the navigation/mapping software, such as Google Maps, but the data could also be used by, for example, Google or Apple itself. We have no control over their actions. We recommend that you read the applicable privacy statement of the provider in question.

### **Publication**

We will not publish your customer data.

### **Providing Data to Third Parties**

Your data is expressly not provided to third parties. These partners are involved in the execution of the agreement. Therefore, the service will explicitly ask for your consent.

Our website features social media buttons. These buttons are used by the providers of these services to collect your personal data.

### **Google Analytics**

We use Google Analytics to track visitors on our website and to get reports about how visitors use the website. We did not accept the data processing agreement from Google. We do allow Google to use information obtained by Analytics for other Google services, and we don't anonymize the IP-addresses.

### **Security**

We take security measures to reduce misuse of and unauthorized access to personal data. We take the following measures in particular:

- Access to personal data requires the use of a user name and password
- After receipt, the data will be stored in a separate system

### **Third-party Websites**

This statement is not applicable to third-party websites connected to this website through links. We cannot guarantee that these third parties will handle your personal data in a secure and careful manner. We recommend you to read these websites' privacy statements before making use of these websites.

### **Changes to this Privacy Statement**

We reserve the right to modify this statement. We recommend that you consult this statement on a regular basis, so that you remain informed of any changes.

### **Inspection and Modification of your Data**

You can always contact us if you have any questions regarding our privacy policy or wish to review, modify or delete your personal data.

### **Contact information**

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